



## **ARMY INSTITUTE OF EDUCATION**

Plot M-1, Pocket P-5, Sec. CHI, Greater Noida  
(Affiliated to GGSIP University, New Delhi)  
NAAC ACCREDITED "A" GRADE, ISO 9000:2015 CERTIFIED, AND  
NCTE & RCI RECOGNIZED INSTITUTE



### **RECONSTITUTION OF STUDENT GRIEVANCE REDRESSAL CELL (SGRC) FOR ACADEMIC SESSION 2023-24**

AIE reconstituted Student Grievance Redressal Cell (SGRC) for academic session 2023-24 as per the following details.

S. No.	Name	Designation	Contact
1	Dr Abhilasha Gautam Principal AIE	Chairperson	principal.aie@awesindia.edu.in 0120-2343741-42, 99539 25354
2	Dr Saidalavi Kundupuzhakkal Asst Prof AIE	Convener	saidkp.in@gmail.com 9560513091
3	Ms Kriti Guleria Asst Prof AIE	Member	kritiguleria@gmail.com 9463793811
4	Ms Devika Naithani Asst Prof AIE	Member	devikanaithani199425@gmail.com 82797 29842
5	Dr Pratibha A Singh Consultant Clinical Psychologist	Member	singhpratibhamiglani@gmail.com 9773884315
6	Ms Kusum Mishra Warden AIE	Member	kusummishra319@gmail.com 7206910172
7	Komal Mishra 071, B.Ed. 2022-24	Student	mkomal040@gmail.com 8219193770
8	Lakshmi Kumari 077, B.Ed. 2022-24	Student	lakshmikumari18582@gmail.com 9110986160
9	Suman Joshi 058, B.Ed. 2022-24	Student	sumanj2409@gmail.com 9068923802
10	Vasha 027, B.Ed. 2022-24	Student	vr.rayvarsha26@gmail.com 8859663079
11	Mishrat 014, B.Ed. 2023-25	Student	begummishrat711@gmail.com 8383019168
12	Surabhi 042, B.Ed. 2023-25	Student	surabhichaudhary36@gmail.com 7819995323
13	Tanu Yadav 023, B.Ed. 2023-25	Student	saritanu0018@gmail.com 7505887869

## Vision & Objectives of SGRC

- (a) To look into the complaints lodged by any student and resolve it as per requirement.
- (b) To promote and maintain a conducive and harmonious environment within the campus among the students and staff.

## Rules & Functions of SGRC

- (a) Students can state their grievances regarding any academic and non- academic matter through the online form available in the Institute's website or in written format to the cell.
- (b) The cases will be attended promptly on receipt of grievances from the students.
- (c) The cell formally will review all cases and will act accordingly as per the Institutes' rules and regulations.
- (d) The cell will give a report to the respected authorities about the cases attended.
- (e) The students may feel free to put up grievances.
- (f) The cell will forward cases to disciplinary committee if required.



*Abhilasha Gautam*  
Dr Abhilasha Gautam  
Principal AIE



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'Institute under the aegis of Army Welfare Education Society (AWES)'

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AIE/ 2023-24/ SGRC-QR-01

## STUDENTS GRIEVANCE REDRESSAL CELL (SGRC) QUARTERLY REPORT (JUL-SEP 2023)

During the period of July- September 2023 three (03) grievances were reported. The committee met and gave directions to resolve all the grievances with immediate action. SGRC meetings were held on following dates- 19 July 2023, 16 Sept 2023, and 21 Sep 2023.

S. No.	Name	Designation	Signature
1	Dr Abhilasha Gautam Principal AIE	Chairperson	Abhilasha Gautam
2	Dr Saidalavi Kundupuzhakkal Asst Prof AIE	Convener	Se
3	Ms Kriti Guleria Asst Prof AIE	Member	Kriti Guleria
4	Ms Devika Naithani Asst Prof AIE	Member	Devika Naithani
5	Dr Pratibha A Singh Consultant Clinical Psychologist	Member	Pratibha A Singh
6	Ms Kusum Mishra Warden AIE	Member	Kusum Mishra
7	Komal Mishra 071, B.Ed. 2022-24	Student	Komal Mishra
8	Lakshmi Kumari 077, B.Ed. 2022-24	Student	Lakshmi Kumari
9	Suman Joshi 058, B.Ed. 2022-24	Student	Suman Joshi
10	Vasha 027, B.Ed. 2022-24	Student	Vasha
11	Mishrat 014, B.Ed. 2023-25	Student	Mishrat
12	Surabhi 042, B.Ed. 2023-25	Student	Surabhi
13	Tanu Yadav 023, B.Ed. 2023-25	Student	Tanu Yadav



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AIE/ 2023-24/ SGRC-QR-02

## STUDENTS GRIEVANCE REDRESSAL CELL (SGRC) QUARTERLY REPORT (OCT-DEC 2023)

During the period of October- December 2023 one (01) grievances was reported. The committee met and gave directions to resolve all the grievances with immediate action. SGRC meetings were held on 17 Oct 2023.

S. No.	Name	Designation	Signature
1	Dr Abhilasha Gautam Principal AIE	Chairperson	<i>Abhilasha Gautam</i>
2	Dr Saidalavi Kundupuzhakkal Asst Prof AIE	Convener	<i>Se</i>
3	Ms Kriti Guleria Asst Prof AIE	Member	<i>Kriti Guleria</i>
4	Ms Devika Naithani Asst Prof AIE	Member	<i>Devika Naithani</i>
5	Dr Pratibha A Singh Consultant Clinical Psychologist	Member	<i>Pratibha A. Singh</i>
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13	Tanu Yadav 023, B.Ed. 2023-25	Student	<i>Tanu</i>



*Abhilasha Gautam*  
Dr Abhilasha Gautam  
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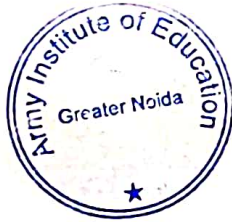
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29 Jan 2024

Room No. 19/20  
Affiliation Branch,  
Administrative Block,  
Guru Gobind Singh Indraprastha University  
Sector 16 C, Dwarka, New Delhi-110078

**REPORT OF STUDENTS GRIEVANCE REDRESSAL COMMITTEE**

1. It is to inform you that 04 complaints/ grievances were reported during odd semester of AY 2023-24. All the grievances were addressed by SGRC and resolved within 48 hours.



*Abhilasha Gautam*

Dr. Abhilasha Gautam  
Principal, AIE

**Copy to:**  
Director of Incharge (Admissions)  
Guru Gobind Singh Indraprastha University  
Sector 16C, Dwarka,  
New Delhi – 110075